



## General Info

**Telephone: +302821031700**  
**Address: Kato Galatas, Chania, Greece 73110**  
**www.panorama-hotel.gr**

**Front Desk - Reception Hours:** 24Hrs. Please dial "0" or 160

**Check-in time:** 14:00 – 15:00 hours

**Check-out time:** 11:00 hours

**Panorama Hotel WiFi password: panorama2026**

**Meal Serving Hours:** All meals are served at "Symposium Restaurant" at a variety of items of a full buffet.

<b>Breakfast</b>	07:15-10:30 hrs	Full Buffet
<b>Lunch</b>	12:30-15:00 hrs	Full Buffet
<b>Dinner</b>	19:00-21:30 hrs	Full Buffet

For Guests booked at the Executive Blue Area, Executive Breakfast is served at Pool Bar daily 08:00 – 10:00 hours.

**A La Carte Restaurant:** For placing your booking, please contact the Restaurant Manager during your regular meals.

**"Almyra" Pool Bar opening Hours:** 10:00 – 18:00 hrs

**"Panoramic" Main Bar opening Hours:** 18:00 – 01:00 hrs. Located at the Lobby area.

**"Aegeo" SPA Centre opening Hours:** 09:00 – 18:00 hrs. Located at -1 area

**Gym Centre Hours:** 07:00 – 20:00 hours. Located beside main Pool area.

**Pool Operating Hours:** 10:00-18:00 hours. Please note that sunbeds are on a first come and first serve basis. Any beach towels left unattended for 30 minutes or longer will be removed.

**Boutique shop opening Hours:** 09:00 – 22:00 hrs

**On Call Doctor:** Doctor services are available. Kindly contact the Front Desk.

**Safe Deposit Box:** Provided in your Room free of charge.

**Pool Towels:** Yellow towels for the swimming pool are provided in your room. After use, please removed them in your bathroom and the Housekeeping will provide you clean ones.

**Bus Schedule:** Every 30' buses pass by at the stations located beneath the Hotel. For a detailed schedule kindly contact the Front Desk. Tickets can be bought at the Boutique, located at the Lobby area.

**Room Service Hours:** 07:30 – 22:00 hours. Please dial **170**

**Lunch Basket:** To change your Lunch for a Lunch Basket while on excursion, please contact the Reception one day in advance till 17:00 hours to place your order.

**Babysitting Service:** To arrange a babysitting and find out about relevant charges, please contact the Front Desk one day in advance.

**Credit Cards:** All major credit cards are accepted (Visa, Master Card, Amex etc.).

**Dress Code:** Smart casual dress code is required for all our Restaurants for dinner. Bathing suits and slippers are not permitted.

**Taxi Services:** Contact the Front Desk to make your arrangements. A taxi service will be in the hotel in a few minutes.



### **Calling room to room**

Dial 2 + room number if 101-346  
Dial direct room number if 1001-3014



## *Housekeeping*

**Servicing Hours:** All rooms will be serviced by 15:30

**Coffee & Tea Facilities:** Replenished daily

**Complimentary Water:** Two bottles are provided upon check-in.

**Laundry Service:** Kindly fill in the laundry list located in the first drawer in the wardrobe and inform the Front Desk in order to pick it up. It is imperative that you sign the form and write down your Room Number.

**Pillow Selection:** As a standard service, we provide our Guests with 2 soft and 2 medium pillows in the room. Should you require more kindly contact the Front Desk.

**Hangars:** All rooms are equipped with 10 hangars. Should you require more, kindly contact the Front Desk.